



# Online Provider Directory Tutorial



## Online Provider Directory Tutorial Step 1. Select a Plan



Click here to return to the Provider Directory Home Page.

### Step 1. Select a Plan

Health Plan

Select a Plan



Your first step is to select your health plan (Medi Cal or IHSS).



Help

About This Directory

Find more resources by clicking "Help" or "About this Directory".

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You can change the font size and the language.

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## Online Provider Directory Tutorial

### Step 2. Select a Provider Type



**Alliance Partners**

**Vision Service Providers**  
For a current list of Central California Alliance for Health Vision Service Providers, click the hyperlink [VSP Provider Directory](#).

**Outpatient Mental Health Services**  
The Central California Alliance for Health (PCPs) may access Beacon Health. The number to call is 1-855-765-1234. The online [Beacon Provider Directory](#).

**Inpatient Mental Health Services**  
Inpatient mental health services in each county is:

- Santa Cruz County: 1-800-451-1234
- Monterey County: 1-888-451-1234
- Merced County: 1-888-451-1234

**Pharmacy**  
The Central California Alliance for Health (PCPs) may find a pharmacy, use [MedImpact Pharmacy Search](#). If you do not have your Alliance for Health ID, click the hyperlink [MedImpact Pharmacy Search](#).

To find Alliance partner providers, click the hyperlink in blue underneath each company.

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## Online Provider Directory Tutorial

### Search for a Primary Care Physician ("PCP")



#### Primary Care Providers (PCP)

Fill in search fields and select "Find a Provider".

##### Search By Provider

Provider Name

Accepting New Patients ☐

Extended Office Hours ☐

Gender

CCS (California Children's Services) ☐

##### Search By Location

County

Address

City

Zip Code

**More Search Options**

**Fewer Search Options**

Select or fill in as many options as you like to describe the provider you want.

For example, select "Accepting New Patients", if you are looking for a provider that is currently accepting new patients.

Select or fill in as much information about the location as you want.

For example, select Merced County, if you are looking for a provider located in this county.

Click on "More Search Options" here to choose from four more options to help you find a provider.

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NPI

PCP Specialty

Select a Specialty Type ▼

Provider Language

Select a Language ▼

Hospital Affiliation

Select a Hospital ▼

NPI is a provider's identifying number.

You can also choose a provider from a variety of specialties, the language the provider speaks, and hospital affiliations.



PCP Specialty

Family Practice

General Practice

Internal Medicine

Pediatrics

For example, select "Family Practice", if you are looking for a provider that specializes in family medicine.



Find a Provider

Start Over

When you have completed your selections above, select "Find a Provider," or "Start Over" to begin your search again.



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Results are in alphabetical order.

Click the "plus" sign to see which providers are at this location.

If a provider is accepting new patients, this is shown in green.

Click on "More Filters" to choose from four additional search options.

Click the minus sign to collapse this list of providers again.

Click "Details" for more information about a provider (see next page).

Click the page numbers to see more providers in your search.

The number listed here is the total number of providers in your search

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When you are done looking at the provider's details,  
click here to return to the list of providers.



[Home](#) / [PCP Search](#) / [PCP Search Results](#) / [PCP Search Result Details](#)

Selected Plan: **Medi-Cal**



### Provider Details

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Español](#)

**Provider Name:** [REDACTED]  
**Provider Gender:** M  
**Provider NPI:** [REDACTED]  
**State Medical License Number:** [REDACTED]

**Primary Specialty:**  
**Specialties:** Family Practice  
**Board Certifications:**  
**Groups:** [REDACTED]

**CCS:** N  
**Provider Languages:** English, Spanish  
**Hospitals:** None Reported

### Group Name /Office Locations

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Extended Hours:** Y  
**All Hours:** M: 8:00a - 8:00p Tu: 8:00a - 8:00p W:  
8:00a - 8:00p Th: 8:00a - 8:00p F: 8:00a - 8:00p Sa:  
10:00 - 6:00p Su: 12:00 - 5:00p  
**Staff Languages:** English, Hmong, Spanish, Farsi,  
Hindi, Japanese, Portugese, Other Chinese  
Languages, Panjabi; Punjabi, Tagalog, Urdu  
**Primary Office:** Y

**Accessibility:** Basic - P, EB, IB, E, R  
**Access TTY:** N  
**Access Public Transportation:** 2  
BLOCKS  
**CHDP:** Y  
**CPSP:** N



All locations where the provider  
practices are listed.

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## Online Provider Directory Tutorial

### Search for a Specialist



#### Specialists

Fill in search fields and select "Find a Specialist".

Search By Provider

Specialist Name

Specialty/Type

Select a Specialty Type ▼

Gender

Any ▼

CCS (California Children's Services) ☐

Search By Location

County

Monterey X ▼

Address

City

Zip Code

**More Search Options**

**Fewer Search Options**

Select or fill in as many options as you like to describe the specialist you want.

For example, select the specialty Allergy & Immunology if you are looking for a provider that specializes in asthma and allergic diseases.

Select or fill in as much information about the location as you want.

For example, select Monterey County if you are looking for a provider located in this county.

Click on "More Search Options" here to choose from four more options to help you find a specialist.

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NPI

Provider Language

Staff Language:

Hospital Affiliation

NPI is a provider's identifying number.

You can also choose a specialist by the language the specialist speaks, the language the staff speaks and hospital affiliations.

Staff Language:

Romanian

Russian

Samoan

Serbian

Somali

Spanish

Telugu

For example, select the language Spanish, if you are looking for a specialist with staff who speaks Spanish.

Find a Specialist

Start Over

When you have completed your selections above, select "Find a Specialist," or "Start Over" to start your search again.

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You can change the results by choosing more options here and clicking "Apply Filters." If you wish to start over, click "New Search."

Results are in alphabetical order.

Click on "Details" for more information about a specialist. Information about the provider will be shown in a new page.

Click on "More Filters" to choose from four additional search options.

Click the page numbers to see more specialists in your search.

The number listed here is the total number of specialists in your search results.

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When you are done looking at the specialist's details,  
click here to return to the list of specialists.



[Home](#) / [Specialist Search](#) / [Specialist Search Results](#) / [Specialists Search Result Details](#)

Selected Plan: **Medi-Cal**

**Specialist Detail**

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**Provider Name:** [REDACTED]  
**Provider Gender:** M  
**Provider NPI:** [REDACTED]  
**State Medical License Number:** [REDACTED]

**Primary Specialty:**  
**Specialties:** Allergy; Internal Medicine  
**Board Certifications:** Allergy; Internal Medicine  
**Groups:** [REDACTED]

**CCS:** N  
**Provider Languages:** English  
**Hospitals:** [REDACTED]

**Group Name /Office Locations**

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Extended Hours:** N  
**All Hours:** M: 9:00a - 5:00p Tu: 9:00a - 5:00p W:  
9:00a - 5:00p Th: 9:00a - 5:00p F: 9:00a - 5:00p  
**Staff Languages:** English, Hmong, Spanish, Farsi,  
Japanese, Portuguese, Other Chinese Languages  
**Primary Office:** Y

**Accessibility:** Limited - P, IB, R  
**Access TTY:** Y  
**Access Public Transportation:** N/A  
**CHDP:** N  
**CPSP:** N



All locations where the specialist  
practices are listed.

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## Online Provider Directory Tutorial

### Search Other Providers



#### Other Providers

Fill in search fields and select "Find a Provider".

##### Search By Provider

Specialist Name

Specialty/Type

Select a Specialty Type ▼

Gender

Any ▼

CCS (California Children's Services) ☐

##### Search By Location

County

Santa Cruz x ▼

Address

City

Zip Code

**More Search Options**

**Fewer Search Options**

Select or fill in as many options as you like to describe the provider you want.

For example, select the specialty Chiropractor, if you are looking for a provider that specializes in this area.

Select or fill in as much information about the location as you want.

For example, select Santa Cruz County, if you are looking for a provider in this county.

Click on "More Search Options" here to choose from four more options to help you find an other provider.

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NPI

Provider Language

Staff Language:

Hospital Affiliation

NPI is a provider's identifying number.

You can also choose a provider by the language the provider speaks, language the staff speaks and hospital affiliations.



Staff Language:

Romanian

Russian

Samoan

Serbian

Somali

Spanish

Telugu

For example, select Spanish, if you are looking for a provider with staff who speaks Spanish.



Find a Provider

Start Over

When you have completed your selections above, select "Find a Provider," or "Start Over" to start your search again.



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You can change the results by choosing more options here and clicking "Apply Filters." If you wish to start over, click "New Search."

Results are in alphabetical order.

The screenshot shows a 'Filter Results' sidebar on the left with buttons for 'Apply Filters', 'Clear Filters', and 'New Search'. Below these are dropdown menus for 'Plan' (Medi-Cal), 'Specialist Name', and 'Provider Specialty' (Chiropractor). The main 'Search Results' area on the right displays two provider entries. Each entry includes a blurred image, a list of details (Primary Specialty: Chiropractor, Alternate Specialty: N, Board Certifications: N, Hospital Affiliations: None Reported, NPI: [redacted]), and a list of languages (English, Spanish). A 'Details' link is circled in green for each entry. A green arrow points from the 'Filter Results' section to the search results, and another points from the 'Details' link to the provider information.

Click on "Details" for more information about a provider. Information about the provider will be shown on a new page.

Zip Code

[More Filters](#)

Click on "More Filters" to choose from four additional search options.

Click the page numbers to see more providers in your search.

The number listed here is the total number of providers in your search results.

The screenshot shows a pagination bar with page numbers 1, 2, 3, 4, and a '7' in a dropdown menu labeled 'items per page'. The number '1' is circled in green. To the right, the text '1 - 7 of 26 items' is also circled in green.

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When you are done looking at the provider's details,  
click here to return to the list of providers.



[Home](#) / [Other Providers Search](#) / [Other Providers Search Results](#) / [Other Providers Search Result Details](#)

Selected Plan: **Medi-Cal**



### Provider Details

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**Provider Name:** [REDACTED]  
**Provider Gender:** None Reported  
**Provider NPI:** [REDACTED]  
**State Medical License Number:** [REDACTED]

**Primary Specialty:**  
**Specialties:** Chiropractor  
**Board Certifications:**  
**Groups:** [REDACTED]

**CCS:** N  
**Provider Languages:** English, Spanish  
**Hospitals:** None Reported

### Group Name /Office Locations

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Extended Hours:** Y  
**All Hours:** M: 8:00a - 8:00p Tu: 8:00a - 8:00p W:  
8:00a - 8:00p Th: 8:00a - 8:00p F: 8:00a - 5:00p  
**Staff Languages:** English, Spanish  
**Primary Office:** Y

**Accessibility:** Basic - P, EB, IB, E, R  
**Access TTY:** Y  
**Access Public Transportation:** 2 Blocks  
**CHDP:** Y  
**CPSP:** N

[REDACTED]  
[REDACTED]

**Extended Hours:** Y  
**All Hours:** M: 8:00a - 7:30n Tu: 8:00a - 7:30n W:

**Accessibility:** Limited - P, IB, E, R  
**Access TTY:** N



All locations where the provider  
practices are listed.

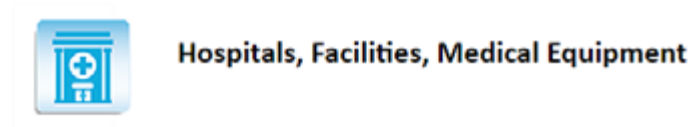
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## Online Provider Directory Tutorial

### Search Hospitals, Facilities, Medical Equipment



Fill in search fields and select "Find a Facility".

Search By Facility Name

Facility Name

Facility/DME Type

Select a Facility Type



CCS (California Children's Services) ☐

Search By Location

County

Monterey



Address

City

Salinas

Zip Code

Find a Facility

Start Over

Select or fill in as many options as you like to describe the facility or durable medical equipment (DME) type you want.

For example, select Hospitals, if you are looking for a hospital.

Select or fill in as much information about the location as you want.

For example, select Monterey County if you are looking for a facility in this county. You can also type in the city of Salinas, if you are looking for a facility in this specific city.

When you have completed your selections, select "Find a Facility," or "Start Over" to start your search again.

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You can change the results by choosing more options here and clicking "Apply Filters." If you wish to start over, click "New Search."

Filter Results

Apply Filters

Clear Filters

New Search

Plan

Medi-Cal

Facility Name

Facility/DME Type

Search Results

Results are in alphabetical order.

Click the page numbers to see more facilities in your search.

The number listed here is the total number of facilities in your search results.

1 2 3 4

7 Items per page

1 - 7 of 26 items

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## Online Provider Directory Tutorial

Search All Providers



### All Providers

Fill in search fields and select "Find a Provider".

Search By Name

Provider Name

Provider NPI:

CCS (California Children's Services) ☐

Search By Location

County

Merced ▼

Address

City

Zip Code

Find a Provider

Start Over

You can fill in the provider's name, if you know it or even part of a name, if you don't know the full name.

For example, you can type in "cha", if you don't know the provider's full name, but know part of the provider's name.

Select or fill in as much information about the location as you want.

For example, select Merced County, if you are looking for a provider in this county.

When you are ready, select "Find a Provider," or "Start Over" to start your search again.

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You can change the results by choosing more options here and clicking "Apply Filters." If you wish to start over, click "New Search."

Results are in alphabetical order.

Click on "Details" for more information about a provider. Information about the provider will be shown on a new page.

When you are done looking at the provider's details, click here to return to the list of providers.

All locations where the provider practices are listed.

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