

# Whole Child Model Family Advisory Committee

## Meeting Agenda

Monday, November 4, 2024

1:30 p.m. – 3:00 p.m.



### Teleconference Meeting

This meeting will be conducted via teleconference.

The following methods are available to members of the public to view this meeting and to provide comment to the committee.

1. Members of the public wishing to join the meeting may do so as follows:  
**Join on your computer, mobile app or room device:** [Click here to join the meeting](#)

Meeting ID: 220 280 525 397

Passcode: 4aPvmX

[Download Teams](#) | [Join on the web](#)

**Or call in (audio only):** +1 872-242-9041

Phone Conference ID: 453 868 635#

#### En español:

número de teléfono: +1 872-242-9041

código de acceso: 832 633 5#

2. Members of the public wishing to provide public comment on items not listed on the agenda may do so in one of the following ways.
  - a) Email comments by 11:00am on Wednesday, October 30, 2024, to [WCMFAC@ccah-alliance.org](mailto:WCMFAC@ccah-alliance.org)
    1. Indicate in the subject line "Public Comment." Include your name, organization, agenda item number, and title of the item in the body of the e-mail along with your comments.
    2. Comments will be read during the meeting and are limited to five minutes.
  - b) Public comment during the meeting when that item is announced.
    1. State your name and organization prior to providing comment.
    2. Comments are limited to five minutes.
3. Mute your phone during presentations to eliminate background noise.
  - a) State your name prior to speaking during comment periods.
  - b) Limit background noise when unmuted (i.e., paper shuffling, cell phone calls, etc.).

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MEETING ADMINISTRATION			
I.	Call to Order	Janna Espinoza	2 mins
II.	Roll Call	Kayla Zoliniak	2 mins
III.	Oral Communications	Janna Espinoza	3 mins
CONSENT AGENDA			
IV.	Approve WCMFAC Meeting Minutes from previous meeting	Janna Espinoza	3 mins
REGULAR AGENDA			
V.	Election of Chairperson and Vice Chairperson	Janna Espinoza	5 mins
VI.	CCS Advisory Group Representative Report	Susan Skotzke	10 mins
VII.	Recent Issues   Impact on Members	Members	20 mins
	1. Committee Member/Community Voice	CBOs	
	2. Community Based Organizations (CBOs) Updates	Alliance Staff	
	3. Alliance Updates		
VIII.	CCS County Expansion Update	Kelsey Riggs, RN	15 mins
IX.	2024 Roadmap	Janan Espinoza	10 mins
X.	2025 Schedule	Kayla Zoliniak	5 mins
REVIEW FUTURE AGENDA AND ACTION ITEMS			
XI.	Future Agenda Items	Ronita Margain	5 mins
XII.	Review Action Items	Kayla Zoliniak	3 mins
XIII.	Adjourn (end) Meeting	Janna Espinoza	2 mins

*Next Meeting: Date and time to be determined at December 4<sup>th</sup> Alliance Board meeting.*

Members of the public interested in attending should call the Alliance at 800-700-3874 to verify meeting dates and locations prior to the meetings.

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*The complete agenda packet is available for review at Alliance offices, and on the Alliance website at [Public Meetings - Central California Alliance for Health \(thealliance.health\)](#). The Committee complies with the Americans with Disabilities Act (ADA). Individuals who need special assistance or a disability-related accommodation to participate in this meeting should contact the Alliance at least 72 hours prior to the meeting at [WCMFAC@ccah-alliance.org](mailto:WCMFAC@ccah-alliance.org) or 800-700-3874.*



## **Central California Alliance for Health Whole Child Model Family Advisory Committee (WCMFAC)**

### **Mission Statement**

- To serve as an advocate for other families
- Commit to improving care and services
- Collaborate in problem-solving
- Contribute to the success of the program

## **El Comité Consultivo de Familias del Modelo del Niño en su Totalidad**

### **Declaración de la Misión**

- Servir como Defensor de otras familias
- Comprometerse para mejorar la atención y los servicios
- Colaborar para resolver problemas
- Contribuir a los buenos resultados del programa



## Meeting Minutes

Monday, July 15, 2024

### Teleconference Meeting

#### **Members Present:**

Janna Espinoza  
Chair

Frances Wong  
Susan Skotzke  
Manuel López Mejia  
Paloma Barraza  
Kim Pierce  
Michael Molesky

Monterey County – CCS WCM Family Member, WCMFAC

Monterey County – CCS WCM Family Member  
Santa Cruz County – CCS WCM Family Member  
Monterey County – CCS WCM Family Member  
Monterey County – CCS WCM Family Member  
Monterey County – Local Consumer Advocate  
Santa Cruz County – Alliance Commissioner

#### **Members Absent:**

Heidi Boynton  
Irma Espinoza  
Kevin Smith  
Heloisa Junqueira, MD

Santa Cruz County – Local Consumer Advocate  
Merced County – CCS WCM Family Member  
Merced County – Local Consumer Advocate  
Monterey County – Provider

#### **Staff Present:**

Kelsey Riggs, RN  
Lilia Chagolla  
Linda Gorma  
Maura Middleton  
Ronita Margain  
Dianna Myers, MD

Complex Case Management Manager - Pediatric  
Member Services Director  
Marketing and Communications Director  
Member Services Administrative Assistant  
Community Engagement Director  
Medical Director

#### **Guest:**

Susan Paradise  
Christine Betts  
Fanta Nelson

Santa Cruz County  
Monterey County  
County of Merced

#### **1. Call to Order by Chairperson Espinoza.**

**HEALTHY PEOPLE. HEALTHY COMMUNITIES.**

Chairperson Espinoza called the meeting to order.

Committee introductions and roll call was taken.

## **2. Oral Communications.**

Chairperson Espinoza opened the floor for any members of the public to address the Committee on items not listed on the agenda. No oral communications from the public.

### **Consent Agenda Items:**

## **3. Accept WCMFAC Meeting Minutes from Previous Meeting**

J. Espinoza opened the floor for approval of the meeting minutes of the previous meeting on May 13, 2024. Minutes were approved with no further edits.

### **Regular Agenda Items:**

## **4. CCS Advisory Group Representative Report**

S. Skotzke provided updates on topics of concern for the CCS population. Dr. Dianna Myers has become a new member of the CCS State Advisory Board. The recent meeting covered the mission statement, introduced new board members, discussed program expansion and compliance monitoring, and announced a new caregiver advocacy group called. The group is a collaboration with Children Now and the Lucille Packard Foundation. Their focus will be on caregiver advocacy, policy change and support. The next meeting is set for October 9th.

## **5. ECM / CS Overview**

T. Hoeffel, the new Enhanced Care Services Director gave an overview of the Enhanced Care Management program (ECM). ECM has been active for about two years, addressing medical, mental health, and social needs. It is aimed at coordinating care for CCAH members in managed plans through comprehensive case management. Collaboration with community providers, hospitals, and behavioral health units. The target populations is:

- Homeless individuals (adults and youth)
- Individuals with mental health issues, medical issues, or substance use disorders.
- High utilizers of hospital and emergency rooms.
- Individuals transitioning from incarceration.
- Adults in long-term care facilities transitioning back to the community.
- Children and youth in CCS or involved in child welfare.
- Focus on birth equity and addressing social determinants of health.

ECM serves as the coordinator, connecting members to various services. Services include housing navigation, security deposits, tenancy support, post-hospitalization housing, recuperative care, respite services, day habilitation programs, nursing facility

transitions, personal care, homemaker services, home modifications, medically supported food programs, sobering centers, and asthma remediation.

ECM is focused on a holistic approach, covering physical, mental, and social needs. The program aims to support vulnerable populations through various transitions and improve overall health outcomes. Community supports are available to help members integrate back into the community and maintain stability.

**Review Action Items**

R. Margain reviewed the actions items.

**Future Agenda Items**

Committee member requested more discussion around ADA challenges that they face.

Communications department efforts.

**Adjourn:**

The meeting adjourned at 2:58 p.m.

The meeting minutes are respectfully submitted by Maura Middleton, Administrative Assistant. Member Services

*Next Meeting: Monday, September 9, 2024, at 1:30 p.m.*

## 2024 ROADMAP

Janna Espinoza, WCMFAC Chairperson

Q1

### **Committee Member Outreach & Recruitment**

- Update WCMFAC Resource Flyer
- Conduct outreach to pediatric clinics and SELPA offices

Q2

### **WCMFAC CCS Benefit Concerns & Updates**

- Discuss opportunities to support families around the CCS aging out process
- Discuss process to inform around legislative news

Q3

### **IHSS Outreach**

- Conduct outreach to IHSS providers
- Share WCMFAC Resource Flyer

Q4

### **Roadmap**

- Review 2024 achievements and discuss gaps
- Identify new or revised roadmap items for 2025

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## 2025 SCHEDULE

Kayla Zoliniak

- Teleconference
- 1:30 – 3 p.m.

Proposed schedule:

- Monday, February 3<sup>rd</sup>
- Monday, May 5<sup>th</sup>
- Monday, August 4<sup>th</sup>
- Monday, November 3<sup>rd</sup>



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